

RECALL PROGRAM

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FOOD-SAFETY OBJECTIVE

☰ Every Manufacturer of a Food Product Maintains a System of Control That Permits a Complete and Rapid Recall of Any Lot of Food Product”



REQUIREMENTS

- ❏ Written Procedures Specific to a Company
- ❏ A Food Product Can be Identified and Removed From the Market as Efficiently, Rapidly and Completely as Possible
- ❏ Can be Put Into Operation at Any Time
- ❏ Tested Periodically to Validate Its Effectiveness



COMPONENTS



Product Coding System

- production date or code identifying each lot
- permits rapid, positive identification of the product

Distribution Records

- stored past the shelf-life of the product or longer if required by regulations
- readily available

Complaint File

- Health & safety complaints are documented
- Include actions taken

COMPONENTS (cont.)



Recall Team

- business and home telephone numbers
- alternate for each member
- clearly defined roles and responsibilities

Step By Step Procedures

- extent and depth (wholesalers, retail or customers)
- determined by severity of the hazard

Communications

- e-mail, fax, telephone, radio, letter, etc.
- typical messages (wholesalers, retail or customers)

COMPONENTS (cont. II)

Control Measures

- for stock and returned product
- disposal procedures according to type of hazard

Effectiveness

- how assess progress and efficacy of the recall



REGULATORY NOTIFICATION

☰ Reason for the Recall

☰ Product Identification

- name, code, production date, Est. no.

☰ Amount of Product

- total production
- stock on-site, in distribution, delivered to retail

☰ Distribution

- wholesalers/retailers names & addresses

☰ Other Product Potentially Affected



REFERENCE MATERIAL

☞ FSEP Vol. II, sec. 3.6, page 26/27

- <http://www.inspection.gc.ca/english/ppc/pmps/haccp/haccpe.shtml>

☞ CFIA Office of Food Safety Recall (OFSR)

- <http://merlin/english/ops/ofsr/ofsr.asp>
- recall plans or guides for manufacturer's, retailer's, distributor's, importers
- index of food recalls / allergy alerts
- food emergency response manual

